

Achieve Reform Excellence Webinar

Contemporary Governance in Aged Care

With Fi Mercer, GovernWith CEO
and Brendan Moore, Aged Care Convenor

**Govern
With[®]**



Acknowledgment of Country.

We Acknowledge the Wadawurrung People as the Traditional Owners of the Land, Waterways and Skies. We pay our respects to their Elders, past, present and emerging. We Acknowledge all Aboriginal and Torres Strait Islander people who are part of our Greater Geelong community today.

Agenda.

- Why Aged Care Reform?
- Changes Expected in 2024 and 2025
- Why Contemporary Governance in Aged Care?
- The Major Contemporary Governance Opportunities for Reform Excellence
- Further Resources

Question 1.

What type of Aged Care Organisation do you work for?

Why Aged Care Reform?

The need for Aged Care reform in Australia is driven by several key factors:

1. Quality, Safety, and Dignity of Care
2. Community and Stakeholder Expectations
3. Changing Demographics
4. Financial Sustainability
5. Workforce Recruitment, Engagement, and Retention

Change is in the air.

Status of Reform

Financial	Workforce	Quality & Compliance	Governance	Government Policy = strategy for providers
<ul style="list-style-type: none"> - Home care payment changes - QFRs - Maturation of An-ACC and independent pricing + adjustments for Award changes - Minimum liquidity and capital adequacy as part of new Act - Residential places assigned to clients 	<ul style="list-style-type: none"> - Employee Award changes - Code of Conduct - Staffing minutes - 215 mins 1/10/24 - 24/7 RNs 1/7/2023 - 44 mins 1/10/24 - Worker screening and banning orders 	<ul style="list-style-type: none"> - NDIS dual regulation - Restrictive practices rules - SIRS & NQI expansion and maturation - Star ratings - New regulatory framework 1/7/2025 - Monthly care statements - Food and nutrition focus and regulatory enhancement - Verification of specialisation - Accommodation Framework to create more home-like environments 	<ul style="list-style-type: none"> - Membership of boards - Establishment of advisory bodies - Key personnel procedures - Constitution requires Directors to act in the best interests of care recipients - Performance reporting with governing body sign off - Transparency of that report in MyAgedCare 	<ul style="list-style-type: none"> - New care / support at home program - New Aged Care Act 1/7/2025 - Planning ratio change for residential aged care to decrease supply - Single Assessment System

Green = in place already, **Black** = future change

Key Strategic Imperatives.

Several key strategic imperatives should be in focus for 2024-2025:

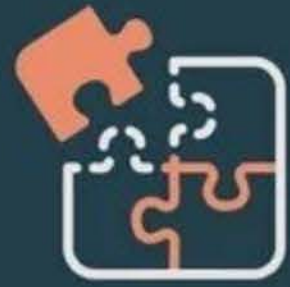
- Aged Care Quality Standards
- Funding Models
- Workforce Development
- Technology Integration

Question 2.

How comfortable are you navigating the Reforms?

Why Contemporary Governance in Aged Care?

Top Contemporary Governance Opportunities



Environmental,
Social & Governance



Cyber
Security



Stakeholder &
Community Engagement



Workforce
& Culture

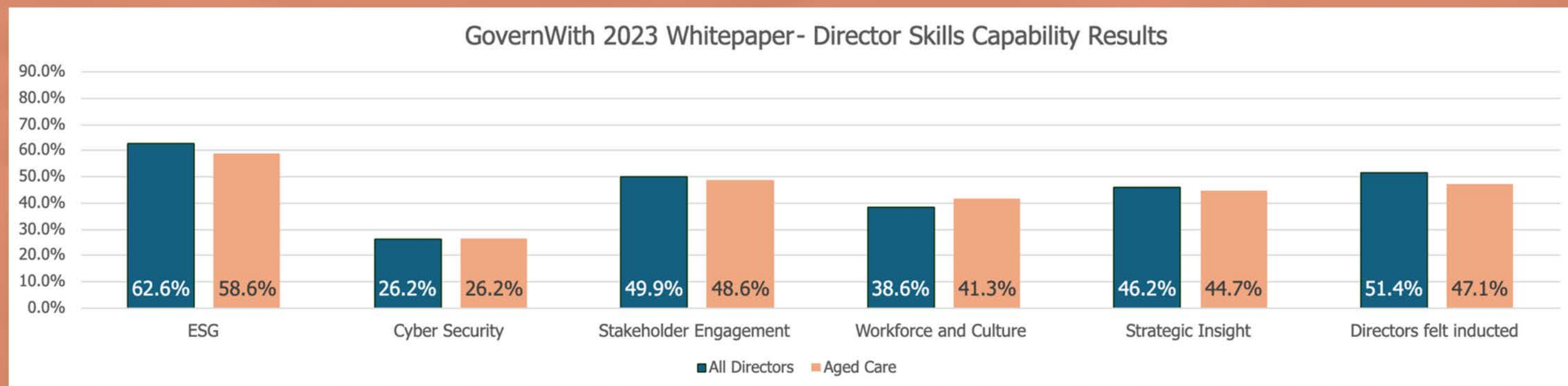


Strategic
Insight



Director &
Executive Transition

Why Contemporary Governance in Aged Care?



Question 3.

What's the number one concern for your Board?

Major Contemporary Governance Opportunities for Reform Excellence.

1. Governance Leadership Team Capabilities
2. Governance Leadership Team Harmony
3. Strategic Insight
4. Workforce and Culture
5. Compliance and Regulatory Risk
6. Financial
7. Cyber Security
8. Stakeholder and Community Engagement

Further Resources.

Reform Ready Checklist

Blog – ‘Aged Care Reform and the Role of Contemporary Governance’.

Aged Care Reform Ready Checklist **Govern With**

Contemporary Governance for Reform Excellence in Aged Care

To successfully implement reforms, it is essential to focus on contemporary governance opportunities that align with reform compliance. Please use the checklist below to rate and assess your organisation's alignment with these principles.

Rating Scale: 0 = Not at all, 5 = Average, 10 = Exceptional

- 10** Governance Leadership Team Capabilities
How well do your Governance Leadership Teams (Boards, Directors, Executives, and Subcommittees) demonstrate the capabilities required by contemporary governance principles and reform requirements?
- 10** Governance Leadership Team Harmony
How well does your Governance Leadership Team collaborate effectively and harmoniously?
- 10** Strategic Insight
How effective is your Governance Leadership Team in applying strategic insight relating to trends, issues, and opportunities with respect to reform and contemporary governance?
- 10** Workforce and Culture
How do you rate your workforce's commitment to delivering safe, high-quality, and dignified care? And how confident are you that they experience an inclusive, safe, and positive learning environment?
- 10** Compliance and Regulatory Risk
How well are contemporary frameworks, Subcommittees, and reporting structures performing to ensure oversight and adherence to the evolving requirements of the new Aged Care Act, Quality Standards, and other contemporary governance requirements?
- 10** Financial
How assured are you that the Governance Leadership Team effectively manages costs and develops new revenue streams amidst changing funding models and economic pressures?
- 10** Cyber Security
How robust are your cyber security measures?
- 10** Stakeholder and Community Engagement
How effective is your Stakeholder and Community Engagement Strategy in building and maintaining ongoing trust with stakeholders?

Total Results: **80** If you rated below 8/10 for any of these questions, please contact Leon Cox, Chief Accounts Officer to discuss further at leon@governwith.com. We would be delighted to assist you in achieving Contemporary Governance Leadership for Reform Excellence in Aged Care.

← → ↻ 🔍 <https://governwith.com/blog/agedcare-reform> ☆ G

Govern With



Aged Care

Aged Care Reform and the Role of Contemporary Governance

Explore the Reform Agenda for Aged Care and the key Contemporary Governance opportunities to drive excellence in Reform throughout 2024 and beyond.

Govern With

Support Beyond Today.

- Boardroom Plus for Aged Care
- Boardroom Plus + Facilitation Plus
- Aged Care Industry Insights Session
- Strategic Planning Plus



Summary of Key Learnings.

- A clear understanding of 'Why' the Reform is happening, 'What' change has taken place to date, and 'What' is yet to come.
- Aware of the major Reform and Contemporary Governance opportunities for your organisation.
- Know how GovernWith can help your organisation navigate these opportunities to ensure Aged Care Reform Excellence.

Thank you.

**Govern
With[®]**

governwith.com

hello@governwith.com